



Public transit goes beyond simply providing transportation services...it is a lifeline.

2026

MPTA DIRECTORY



MOPUBLICTRANSIT.ORG



MISSOURI PUBLIC TRANSIT ASSOCIATION

Public transit delivers billions to the state's bottom line each year and ensures daily transportation accessibility to nearly everyone in every county. This has fueled the mission of the Missouri Public Transit Association (MPTA) for 45 years. We serve as a unified voice for public and specialized transit providers, stakeholders, vendors and partners from across the state who are collectively working to raise awareness about the role of public transit and why it needs to be an investment priority.

Last year was a roller coaster year for public transit in Missouri. State funding was reduced by 42 percent. A second study to quantify transit needs across the state was completed, and federal advocacy to ensure support at the national level for public transit ramped up. Educational efforts were furthered, and plans were put in place for statewide advocacy in 2026 to restore funding.

The MPTA will be working tirelessly to help support the 30 transit providers in the state, while expanding its support base through other community organizations, employers and stakeholders impacted by public transit in 2026.

Public transit is delivering for Missouri. Get on board in 2026.



2026 MPTA GOALS

Elevate the value of transit in Missouri.

Build new coalitions to expand advocacy.

Promote and support MPTA members.



Advocating. Educating. Advancing.



Missouri Public Transit is delivering \$4.05 billion to Missouri's bottom line while ensuring access in **EVERY COUNTY, FOR EVERY ONE, EVERY DAY.**

MPTA TRANSIT AGENCIES

BI-STATE DEVELOPMENT

211 N. Broadway
Ste. 650
St. Louis, MO 63102
P: (314) 982-1400
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E: TRoach@bistatedev.org
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CAPE GIRARDEAU COUNTY TRANSIT AUTHORITY

49 North Leming Lane
Cape Girardeau, MO 63701
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www.cgcta.com

CITY OF CARTHAGE

326 Grant Street
Carthage, MO 64836
P: (417) 237-7000
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E: d.weber@carthagemo.gov

CITY OF CLINTON

105 E. Ohio
Clinton, MO 64735
P: (660) 885-6121
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www.gocomotransit.com

CITY OF EL DORADO SPRINGS

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CITY OF EXCELSIOR SPRINGS

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CITY OF HOUSTON

601 S. Grand Ave., Houston, MO 65483
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Contact: Sherry Underwood, Transit Clerk
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CITY OF INDEPENDENCE

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CITY OF JEFFERSON TRANSIT/JEFFTRAN

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Jefferson City, MO 65101
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CITY OF NEVADA

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CITY OF ST. JOSEPH

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CITY OF WEST PLAINS TRANSIT SYSTEM

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West Plains, MO 65775
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CITY UTILITIES TRANSIT SERVICES

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Springfield, MO 65803
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www.cutransit.net

DUNKLIN COUNTY TRANSPORTATION

610 N. Douglas
Malden, MO 63863
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F: (573) 276-5579
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KANSAS CITY AREA TRANSPORTATION AUTHORITY

1200 East 18th Street
Kansas City, MO 64108
P: (816) 346-0209
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KANSAS CITY STREETCAR AUTHORITY

Singleton Yard
600 East 3rd Street
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MACON AREA CHAMBER OF COMMERCE

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MPTA TRANSIT AGENCIES

MISSISSIPPI COUNTY TRANSIT SYSTEM

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Columbia, MO 65201
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Contact: Dorothy Yeager
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OATS TRANSIT MIDEAST REGION

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(Franklin, Jefferson, St. Charles, St. Louis)

OATS TRANSIT MID-MO REGION

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(Boone, Callaway, Camden, Cole, Cooper, Gasconade, Howard, Laclede, Maries, Miller, Moniteau, Morgan, Osage, Pulaski)

OATS TRANSIT MIDWEST REGION

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(Bates, Benton, Chariton, Henry, Hickory, Johnson, Lafayette, Pettis, St. Clair, Saline, Vernon)



OATS TRANSIT NORTHEAST REGION

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(Adair, Audrain, Clark, Knox, Lewis, Lincoln, Macon, Marion, Monroe, Montgomery, Pike, Ralls, Randolph, Schuyler, Scotland, Shelby, Warren)

OATS TRANSIT NORTHWEST REGION

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OATS TRANSIT SOUTHWEST REGION

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RAY COUNTY TRANSPORTATION

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RIPLEY COUNTY TRANSIT, INC.

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SCOTT COUNTY TRANSPORTATION SYSTEMS

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SMTS, INC. HOME OFFICE

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EAST-WEST GATEWAY COUNCIL OF GOVERNMENTS

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MISSOURI DEPARTMENT OF TRANSPORTATION

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800 Quik Trip Way
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MICHAEL G. WINTER CONSULTANTS

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MTM INC.

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NEW FLYER + MCI, ADL AND ARBOC

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PARKING COMPANY OF AMERICA

12200 N Ambassador Drive
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RADIO ENGINEERING INDUSTRIES, INC. (REI)

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RIDE

888 E. Walnut Street
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ROUSH CLEANTECH, LLC

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SAFETY VISION

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SOUTHERN BUS & MOBILITY INC.

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TRIPMASTER BY CTS SOFTWARE

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VANDALIA BUS LINES

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MPTA BOARD OF DIRECTOR OFFICERS



MATT CRAWFORD: PRESIDENT
Matt has more than two decades of experience with City Utilities of Springfield, serving as a customer service representative, information technology specialist and transportation planner, before being named the director of transit in December 2018. He received a bachelor's degree in communications from Drury University and Master of Business Administration from Webster University.

City Utilities Transit Services: 1505 N. Boonville Avenue, Springfield, MO 65803
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CINDY BAKER: VICE-PRESIDENT
Cindy is the Senior Director of Marketing, Communications and Customer Service for the Kansas City Area Transportation Authority (KCATA). Cindy has more than 30 years marketing and communications experience and is a valuable part of the KCATA leadership team, bringing to the table vast experiences in virtually all facets of public affairs, media relations, marketing and communications. Cindy is an active member of the American Public Transportation Association and is a graduate of the Leadership APTA program. She frequently speaks at transit conferences across the country on such topics as branding, social media, Bus Rapid Transit, passing tax initiatives, media relations and public engagement.

Kansas City Area Transportation Authority: 1200 East 18th Street, Kansas City, MO 64108
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www.kcata.org or www.ridekc.org



CHANCE GALLAGHER: SECRETARY
Chance is the Deputy Director of Public Works and Transportation for the City of St. Joseph. She has been with the city since 2016 and manages Transit, the Metropolitan Planning Organization and the Airport. Chance is a graduate of Northwest Missouri State University with a double bachelors in Political Science and Emergency Disaster Management. She holds a Master's in Business Administration and a Master's in Public Administration from Park University. Transportation planning is her life's passion and she continues to help improve the transportation needs within the St. Joseph, MO area.

City of St. Joseph: 1100 Frederick Ave., St. Joseph, MO 64501
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E: cgallagher@stjosephmo.gov



TRACY JONES: TREASURER
Tracy Jones is the Executive Director of SMTS, Inc. Jones, who was hired as the Director of Finance for SMTS in 2017, holds a Bachelor of Science Degree from Central Methodist College, with a Major in Accounting and Minor in Business Administration.

SMTS, Inc.:
PO Box 679
700 Hwy 72 East, Fredericktown, MO 63645
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TAULBY ROACH: PAST-PRESIDENT
Taulby is the President and CEO of Bi-State Development which operates the Metro Transit system in eastern Missouri and southwestern Illinois. In this role, he is responsible for the oversight and strategic direction of Bi-State Development and its enterprises: Metro Transit, Gateway Arch Riverfront, St. Louis Downtown Airport and St. Louis Regional Freightway. Taulby has more than 30 years of experience in the transportation industry, including more than 15 years with the St. Clair County Transit District – where he led the planning, design and management of capital projects, budget initiatives, and innovative transit and transportation programs. Taulby is a regular transit rider, an avid cyclist and a longtime member of Citizens for Modern Transit's Board of Directors.

Bi-State Development: 211 N Broadway, Suite 650, St. Louis, Missouri 63102
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DOROTHY YEAGER: AT-LARGE
Dorothy Yeager is the Executive Director of OATS Transit a nonprofit transportation provider serving 87 counties in Missouri. She has worked for the organization since 1987, including Assistant Executive Director for four years. She also serves as a State Delegate for the Community Transportation Association of America. Yeager understands the unique challenges facing rural communities. She holds degrees from State Fair Community College and the University of Missouri-Columbia and is also a Certified Community Transit Manager.

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MPTA BOARD MEMBERS



TERRI BARR-MOORE

Terri serves as Chief of Staff to the CEO. Terri has more than 26 years of experience in government relations, legal and community affairs. She has been with KCATA since 2019, supporting government relations and community services. She supports the CEO, and the executive team, serving as the liaison to members of congress, elected officials, their staff, key community stakeholders, faith and educational groups. Terri also keeps KCATA's federal, state and local elected officials informed about capital projects, the RideKC brand and services. Previously, Terri was Political Director, Field Representative and Office Manager for U.S. Senator Claire McCaskill. Terri graduated from the University of Missouri Kansas City with a BA.

Kansas City Area Transportation Authority:
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JANINE CLAMPITT

Janine serves as Director of Ray County Transportation, Inc., dba Direct Transit. Janine was promoted to Director January 2014; previously serving as Operation Manager since joining Direct Transit in September 2009. Janine has an extensive background in operations and management, primarily in the banking industry. She is very active serving on the Richmond Rotary Club Board and Ray County TORCH Board.

Ray County Transportation, Inc. Direct Transit:
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CHUCK FERGUSON

Chuck Ferguson was named Chief Operating Officer of the Kansas City Area Transportation Authority (KCATA) in October 2022 and Interim President & CEO in December 2025. As COO, he oversees fixed-route passenger services, fleet and facilities maintenance, scheduling, training, and security. Ferguson has more than 30 years of public transit experience. Prior to becoming COO, he served as KCATA's Vice President of Operations and Vice President of Planning and Marketing, where he helped lead major regional planning initiatives and supported the RideKC family of transit providers. He originally joined KCATA in 1990 and later served as Deputy Transportation Director for Johnson County Transit, overseeing daily operations, planning, marketing, and regional coordination. Throughout his career, Ferguson has played a key role in major regional transit initiatives and high-profile operations, including transportation planning for Kansas City's championship parades and other major events. KCATA was named the American Public Transportation Association's Outstanding Public Transit System (4-20 million trips category) in 2022. Ferguson is a past President of the Kansas Public Transit Association and received the organization's Willie M. Murray Award for Excellence in Public Transit in 2015. He holds a Bachelor of Science in Public Relations Administration and completed the Management Excellence Program at the University of Virginia.

Kansas City Area Transportation Authority:
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www.kcata.org or www.ridekc.org



MPTA BOARD MEMBERS



JAY HARDENBROOK

Jay Hardenbrook joined AARP Missouri team as the Associate State Director for Advocacy in December of 2014. Jay has worked in public policy for the last twenty-five years. Jay possesses an extensive knowledge of Missouri's Budget process and has a depth of knowledge in health care, consumer and utility issues. He has spent years building relationships with legislators and with like-minded advocates in the Capitol. Jay lives in St. Louis with his wife, Jessica, and two of their five children – Maxwell and Lucy. His other three children have left home – one in college in Iowa, one living in Kansas City, and one in Springfield, Missouri.

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SHANNON HEMENWAY

Shannon Hemenway is the GoCOMO Transit Manager. She has been in the transit industry for 25 years, from school bus, paratransit to fixed routes. In her free time, she spends it with family, gardening and hiding from the world.

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DAVID JOHNSON

David serves as a project leader at TransPro Consulting, a public sector management company focused on guiding transportation leaders and their teams to improved levels of performance and customer satisfaction. Prior to his current position, Johnson served in several different capacities with the Kansas City Area Transportation Authority (KCATA), including as a technology integration manager, strategy officer, and vice president of planning and strategy, where he oversaw service planning, marketing, and customer service. Johnson, a known leader in transit advocacy, is the Immediate Past Chair of the Kansas City Regional Transit Alliance and has been credited with helping to steer multiple elections to fund one of the nation's most successful modern streetcar programs.

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DAVID KNAUT

David is the Multimodal Planner for the Ozarks Transportation Organization (OTO), the regional Metropolitan Planning Organization for the Springfield region. He has been employed with OTO since 2023. Prior to his work at OTO, he was responsible for the administration and planning of a rural public transit provider in northern California, including project implementation, federal and state compliance, as well as contracting and purchasing. Outside of working in the transit industry, David has been a lifelong user of transit, having grown up in Berlin, Germany and living in Seattle, WA.

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MPTA BOARD MEMBERS



RACHAEL PAWLAK

Rachael Pawlak is the Manager of Transportation Planning and Programming for the East-West Gateway Council of Governments, the Metropolitan Planning Organization for the St. Louis metropolitan region. She has been employed with EWG as a transportation planner since December 2006, and has been in her current position since May 2017 where she is responsible for managing the Transportation Improvement Program, accessibility, safety, and active transportation planning and programming processes. She has a Master of Community and Regional Planning from Iowa State University and a B.S. from Missouri State University.

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GERRY STEGEMAN

Gerry started with JeffTran in 2014 as the Operations Supervisor after a 31-year career in manufacturing. In October 2022, he was promoted to the position of Transit Manager for JeffTran. He has served in many different roles in manufacturing and at JeffTran covering a wide range of projects including safety, management, quality control, ISO Certification and procurement. Gerry is a lifelong resident of central Missouri and a graduate of Lincoln University in Jefferson City.

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ED THOMAS

Ed Thomas became the Executive Director for the Camden County Senate Bill 40 Board, dba Camden County Developmental Disability Resources, in March of 2012. He has spent his career advocating for people with disabilities and is a member of several local and statewide committees, workgroups, and task forces that support these efforts. He is currently a member of the Advisory Committee for the Missouri Transportation Task Force and serves on the Board of Directors for the Association of Mobility Managers and Lake Area Community Development Corporation. Ed also previously served on the Board of Directors for the Missouri Association of People Supporting Employment First, Local Area Needs Initiative, Lake of the Ozarks Transportation Council, Arc of Missouri, and Missouri Association of County Developmental Disabilities Services.

Camden County Developmental Disability Resources (CCDDR):
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GINA THOMPSON

Gina Thompson is the transportation coordinator at the City of Joplin, where she works to build on the transit department's foundation by promoting stability and strengthening community relationships. Her background includes a decade in education, serving as an assistant principal and as a special education teacher. These roles allowed her to gain experience positively influencing area children, while serving the local community, leading team building efforts and managing budgets.

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LUKAS YANNI

Lukas Yanni is a Senior Planner at the Mid-America Regional Council (MARC) working in Transportation and Environment. Prior to joining MARC, Lukas worked at the Spokane Transit Authority (STA) in Spokane Washington as a Principal Planner and department manager in Service Development, focusing on short and mid-range planning, and as an Associate Planner in Community Development, focusing on long-range planning. At STA Lukas helped launch the first BRT system in Eastern Washington and served on the steering committee for the Regional Safety Action Plan. Lukas has also worked as a consultant at AECOM as a Transportation Planner, and at Uber's Advanced Technologies Group (Uber ATG) conducting planning work and testing their autonomous vehicles. Lukas has his AICP and has a Bachelor of Science in Physics from Saint Mary's College of California.

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MPTA STAFF MEMBERS



KIMBERLY CELLA
EXECUTIVE DIRECTOR

Kimberly Cella is at the helm of the nationally recognized non-profit advocacy organization, Citizens for Modern Transit, whose mission is to establish and expand an integrated, affordable and convenient public transportation system throughout the St. Louis metropolitan area. In 2015, Cella was selected to serve as the new executive director of the Missouri Public Transit Association (MPTA). She and her team at Citizens for Modern Transit have partnered with Michael G. Winter Consultants to lead efforts on behalf of the statewide transit provider association to elevate the status of transit in Missouri, build new coalitions to expand the advocacy base, and promote and support MPTA members.

Cella has been working at Citizens for Modern Transit for more than 31 years, during which time she has successfully secured millions in federal and private funding for transit advocacy and education. She has been nationally recognized for her efforts by the Federal Transit Administration and the Environmental Protection Agency.

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MICHAEL G. WINTER
LEGISLATIVE CONSULTANT

Michael G. Winter is the founder of Michael G. Winter Consultants, LLC and a principal in the lobbying firm of Scherr Winter, LLC. Winter has over thirty-five (35) years of valuable experience in politics, public service and governmental consulting. A native of Jefferson City, he began his career in the areas of high technology, finance and international business development for the State of Missouri in the Department of Economic Development. Winter provides a full range of governmental and management consulting services to a broad range of clients. He has extensive experience in the development and analysis of legislative and regulatory policy. His daily presence in the Capitol has earned him a reputation of excellent service to his clients and honesty in dealing with Missouri's elected officials. Winter is a graduate of University of Missouri and Lincoln University with a Bachelor of Educational Studies and Master of Business Administration.

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TRAVIS WOOD
SENIOR DIRECTOR

Travis Wood serves as Senior Director of the Missouri Public Transit Association. In this role, he works to strengthen support for and promotion of the association's members, expand membership and educational opportunities, and collaborate with the board to advance the organization's vision and goals. Travis also focuses on identifying opportunities to build new coalitions and broaden the statewide advocacy base for public transit. Wood holds a Master of Public Policy & Administration from the University of Missouri–St. Louis and a Master of Science in Environmental Science from Southern Illinois University Edwardsville.

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KAREN TROXELL
PROGRAM & MEMBERSHIP MANAGER

Karen Troxell currently serves as the Program and Membership Manager for the Missouri Public Transit Association (MPTA). Karen brings two years of experience in public transit advocacy from her previous role as the Employee Transportation Coordinator at Gonzaga University. In her present role, she is responsible for monitoring MPTA's social media channels, updating the MPTA website, and supporting programmatic and membership activities. Troxell received a Bachelor of Arts in Comparative Cultures and Politics from Michigan State University.

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2026 MISSOURI TRANSIT CONFERENCE

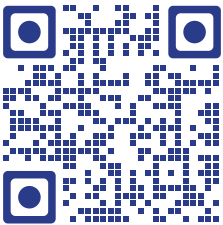
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THE BROADWAY HOTEL IN COLUMBIA, MO



Mark your calendar for the 2026 Missouri Transit Conference. This event provides a unique opportunity to share innovative ideas and best practices with a variety of experts through presentations, workshops, vendor exhibits, panel discussions, and tours.

Location: **The Broadway Hotel**
1111 E. Broadway
Columbia, MO 65201

Special thanks to our Conference Partners:

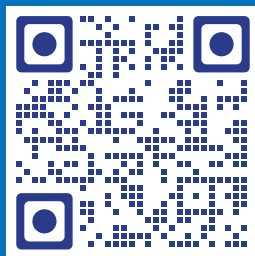


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The benefits of public transit extend far beyond getting people to and from destinations. Transit also creates jobs, stimulates local economies, attracts investment, reduces the number of single-occupancy vehicles on the road, is environmentally friendly and contributes to the financial well-being of the state.

So, whether an individual uses transit or not, it's beneficial to every Missourian.



For more information on Missouri Public Transit Association
Including Membership: mopublictransit.org
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