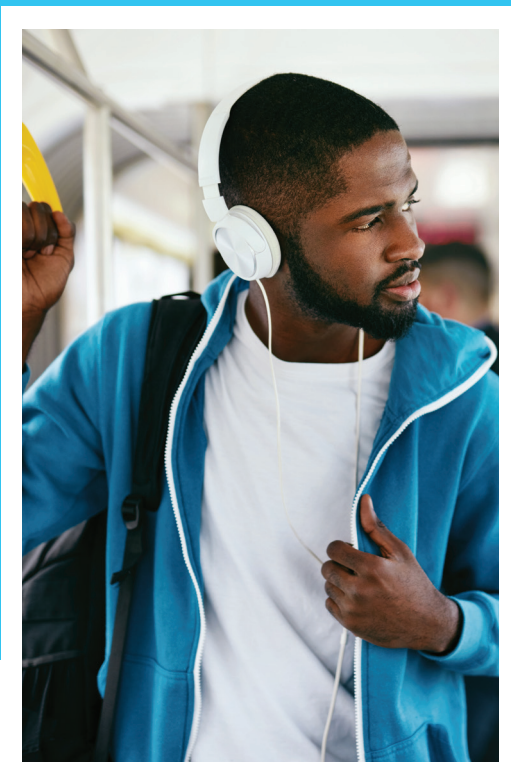


# MPTA MEMBERSHIP DIRECTORY

Advocating. Educating. Advancing.



20  
▶  
24

PUBLIC TRANSIT  
GOES BEYOND  
SIMPLY PROVIDING  
TRANSPORTATION  
SERVICES ... IT IS  
A LIFELINE.



## 2024 MPTA GOALS

ELEVATE THE VALUE OF  
TRANSIT IN MISSOURI.

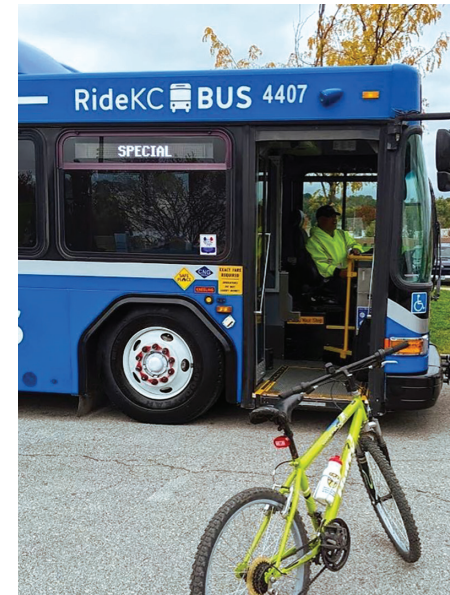
BUILD NEW COALITIONS  
TO EXPAND ADVOCACY

PROMOTE AND SUPPORT  
MPTA MEMBERS

MISSOURI PUBLIC  
TRANSIT IS  
DELIVERING  
\$4.05 BILLION  
TO MISSOURI'S  
BOTTOM  
LINE WHILE  
ENSURING  
ACCESS IN  
**EVERY COUNTY,  
FOR EVERYONE,  
EVERY DAY.**



ADVOCATING. EDUCATING. ADVANCING.



# MISSOURI PUBLIC TRANSIT ASSOCIATION

From busy urban streets to winding rural roads, Missouri's 32 transit providers collectively promote personal mobility in every single county by providing a total of 40.1 million rides each year. Public transportation is also credited with increasing access to jobs, education and healthcare, while serving as a major employer and yielding an overall economic impact of more than \$4 billion annually.

For 45 years, the Missouri Public Transit Association (MPTA) has provided a unified voice for public and specialized transit providers, stakeholders, vendors and partners from across the state and continues to ensure transit has a voice.

Last year marked a historic year for public transit in Missouri with an \$11.7 million state investment in public transit. This 580 percent increase since 2021 will provide the critical match to bring more federal dollars back to the state. Together, we can continue to raise awareness about the role of public transit and why it needs to be an investment priority.

Public transit is delivering in Missouri. Get on board in 2024.

# MPTA TRANSIT AGENCIES

## BI-STATE DEVELOPMENT

211 N. Broadway, Ste. 650  
St. Louis, MO 63102  
P: (314) 982-1400  
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E: Troach@Bistatedev.org  
metrostlouis.org  
bistatedev.org

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Saline, Vernon)

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Schuyler, Scotland, Shelby, Warren)

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Davies, DeKalb, Gentry, Grundy, Harrison,  
Holt, Linn, Livingston, Mercer, Nodaway, Putnam,  
Sullivan, Worth)

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Douglas, Greene, Jasper, Lawrence, McDonald,  
Newton, Ozark, Polk, Stone, Taney, Webster, Wright)

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Jackson, Platte)

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F: (816) 776-3161  
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F: (573) 996-2459  
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F: (573) 472-7830  
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E: scottcountytrans@hotmail.com

## SERVE, INC.

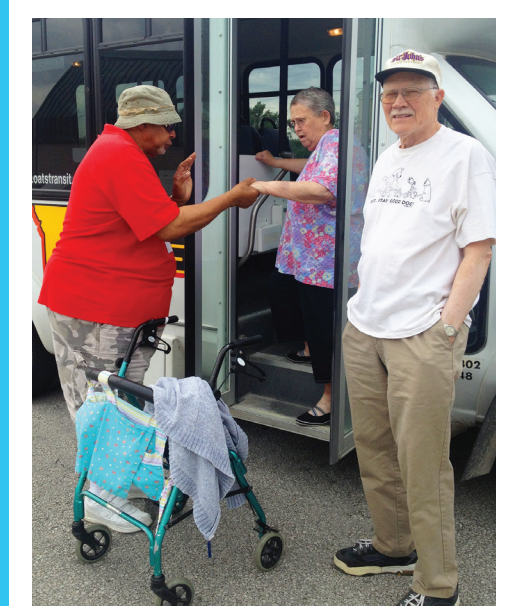
4901 County Rd.  
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F: (573) 642-2191

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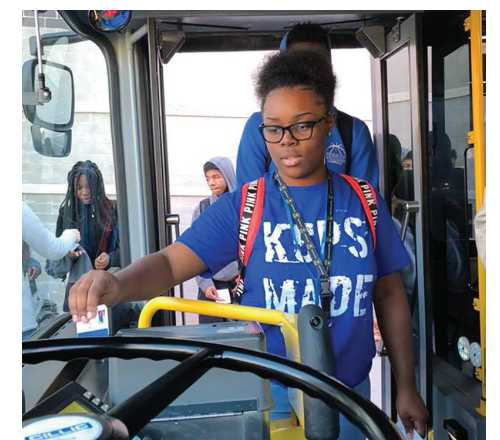
34300 West Nine Mile Road  
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### CATHY MONROE

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### EVA STEINMAN

Community Planner  
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## MPTA BOARD OF DIRECTOR OFFICERS



### TAULBY ROACH PRESIDENT

Taulby is the President and CEO of Bi-State Development which operates the Metro Transit system in eastern Missouri and southwestern Illinois. In this role, he is responsible for the oversight and strategic direction of Bi-State Development and its enterprises: Metro Transit, Gateway Arch Riverfront, St. Louis Downtown Airport and St. Louis Regional Freightway. Taulby has more than 30 years of experience in the transportation industry, including more than 15 years with the St. Clair County Transit District – where he led the planning, design and management of capital projects, budget initiatives, and innovative transit and transportation programs. Taulby is a regular transit rider, an avid cyclist and a longtime member of Citizens for Modern Transit's Board of Directors.

**Bi-State Development:**  
211 N Broadway, Suite 650  
St. Louis, Missouri 63102  
P: (314) 982-1588  
E: TRoach@bistatedev.org



### JANINE CLAMPITT TREASURER

Janine serves as Director of Ray County Transportation, Inc., dba Direct Transit. Janine was promoted to Director January 2014; previously serving as Operation Manager since joining Direct Transit in September 2009. Janine has an extensive background in operations and management, primarily in the banking industry. She is very active serving on the Ray County System of Care Team, Re-Entry Team, Human Resources Committee.

**Ray County Transportation, Inc.**  
**Direct Transit:**  
P: (816) 776-8058  
F: (816) 776-3161  
E: janine@directtransit.org



### MATT CRAWFORD VICE -PRESIDENT

Matt has more than two decades of experience with City Utilities of Springfield, serving as a customer service representative, information technology specialist and transportation planner, before being named the director of transit in December 2018. He received a bachelor's degree in communications from Drury University and Master of Business Administration from Webster University.

**City Utilities Transit Services:**  
1505 N. Boonville Avenue,  
Springfield, MO 65803  
P: (417) 831-8702  
F: (417) 831-8803  
E: Matt.Crawford@cityutilities.net



### CHANCE GALLAGHER PAST- PRESIDENT

Chance is the Deputy Director of Public Works and Transportation for the City of St. Joseph. She has been with the city since 2016 and manages Transit, the Metropolitan Planning Organization and the Airport. Chance is a graduate of Northwest Missouri State University with a double bachelors in Political Science and Emergency Disaster Management. She also has a Master's in Business Administration from Park University. Transportation planning is her life's passion and she continues to help improve the transportation needs within the St. Joseph, MO area.

**City of St. Joseph:**  
1100 Frederick Ave.  
St. Joseph, MO 64501  
P: (816) 271-4653  
E: cgallagher@stjosephmo.gov



### CINDY BAKER SECRETARY

Cindy is the Senior Director of Marketing, Communications and Customer Service for the Kansas City Area Transportation Authority (KCATA). Cindy has more than 30 years marketing and communications experience and is a valuable part of the KCATA leadership team, bringing to the table vast experiences in virtually all facets of public affairs, media relations, marketing and communications. Cindy is an active member of the American Public Transportation Association and is a graduate of the Leadership APTA program. She frequently speaks at transit conferences across the country on such topics as branding, social media, Bus Rapid Transit, passing tax initiatives, media relations and public engagement.

**Kansas City Area Transportation Authority:**  
1200 East 18th Street,  
Kansas City, MO 64108  
P: (816) 346-0209  
E: CBaker@kcata.org  
www.kcata.org or www.ridekc.org



### DOROTHY YEAGER AT-LARGE

Dorothy Yeager is the Executive Director of OATS, Inc. a nonprofit transportation provider serving 87 counties in Missouri. She has worked for the organization since 1987, including Assistant Executive Director for four years. She also serves as a State Delegate for the Community Transportation Association of America. Yeager understands the unique challenges facing rural communities. She holds degrees from State Fair Community College and the University of Missouri-Columbia and is also a Certified Community Transit Manager.

**OATS, Inc.:**  
2501 Maguire Blvd., Ste. 101 Columbia, MO 65201  
P: (573) 443-4516, Ext. 9000  
F: (573) 874-1914  
E: djyeager@oatstransit.org  
W: www.oatstransit.org

# MPTA BOARD MEMBERS



## TERRI BARR-MOORE

Terri serves as Chief of Staff to the CEO. Terri has more than 26 years of experience in government relations, legal and community affairs. She has been with KCATA since 2019, supporting government relations and community services. She supports the CEO, and the executive team, serving as the liaison to members of congress, elected officials, their staff, key community stakeholders, faith and educational groups. Terri also keeps KCATA's federal, state and local elected officials informed about capital projects, the RideKC brand and services. Previously, Terri was Political Director, Field Representative and Office Manager for U.S. Senator Claire McCaskill. Terri graduated from the University of Missouri Kansas City with a BA

Kansas City Area Transportation Authority  
Government and Community Services:  
10817 Fremont Ave.  
Kansas City, Missouri 64134  
P: (816) 820-2796  
E: Tbar2007@gmail.com



## SHANNON HEMEMWAY

Shannon Hememway is the GoCOMO administrative supervisor. She has been in the transit industry for 25 years, from school bus, paratransit to fixed routes. In her free time, she spends it with family, gardening and hiding from the world.

City of Columbia – GoCOMO  
126 North Tenth Street  
Columbia, MO 65201  
P: (573) 441-5521  
E: shannon.hemenway@como.gov



## SHEILA HOLM

Sheila has over 25 years of nonprofit management experience and currently serves as the Community Outreach Director for AARP in St. Louis. In this capacity, she is responsible for volunteer recruitment and development, building and maintaining local partnerships and creating and managing community engagement opportunities for people 50+. Holm also is the staff lead for "Livable Communities" efforts in the St. Louis region and the AARP Network of Age-Friendly Communities in Missouri. She also serves on the board of directors for Citizens for Modern Transit and Missouri Main Street Connection.

AARP in St. Louis:  
476 Old Smizer Mill Rd., #117  
Fenton, MO 63026  
P: (314) 359-6550  
E: sholm@aarp.org



# MPTA BOARD MEMBERS



## DAVID JOHNSON

David serves as a project leader at TransPro Consulting, a public sector management company focused on guiding transportation leaders and their teams to improved levels of performance and customer satisfaction. Prior to his current position, Johnson served in several different capacities with the Kansas City Area Transportation Authority (KCATA), including as a technology integration manager, strategy officer, and vice president of planning and strategy, where he oversaw service planning, marketing, and customer service. Johnson, a known leader in transit advocacy, was recently elected chair of the Kansas City Regional Transit Alliance and has been credited with helping to steer multiple elections to fund one of the nation's most successful modern streetcar programs.

TransPro Consulting  
1819 Baltimore Ave. #103  
Kansas City, MO 64108  
P: (888) 703-9664  
E: david@transproconsulting.com



## DAVID KNAUT

David is the Multimodal Planner for the Ozarks Transportation Organization. Before moving to SW Missouri, David was a Transportation Planner for a local transit provider in northern California. He was responsible for the administration and planning of public transit in Lassen County, including project implementation, federal and state compliance, as well as contracting and purchasing. Prior to working in the transit industry, he had multiple years of experience in the customer service industry. David has been a lifelong user of transit, having grown up in Berlin, Germany and living in Seattle, WA.

Ozarks Transportation Organization  
2208 W. Chesterfield Blvd.  
Suite 101  
Springfield, MO 65807  
Phone (417) 865-3042 Ex. 107  
Fax (417) 862-6013  
E: dknaut@ozarkstransportation.org



## ROBERT LOLLEY

Robert Lolley lives in Joplin, MO. He was the Transportation Coordinator in 2004. During that time, the Metropolitan Public Transit System (MAPS) has tripled its annual ridership by implementing a deviated fixed route system, installing GPS/MDC vehicle units, upgrading computer scheduling software, and constructing solar powered passenger waiting shelters through the assistance of ARRA funds. In addition to the MPTA, he serves on several local boards.

City of Joplin- Small Urban:  
123 S. Main Street  
Joplin, MO 64801  
P: (417) 625-4793  
F: (417) 625-4747  
E: rlolley@joplinmo.org



# MPTA BOARD MEMBERS



## RACHAEL PAWLAK

Rachael Pawlak is the Manager of Transportation Planning and Programming for the East-West Gateway Council of Governments, the Metropolitan Planning Organization for the St. Louis metropolitan region. She has been employed with EWG as a transportation planner since December 2006, and has been in her current position since May 2017 where she is responsible for managing the Transportation Improvement Program, accessibility, safety, and active transportation planning and programming processes. She has a Master of Community and Regional Planning from Iowa State University and a B.S. from Missouri State University.

**East-West Gateway Council of Governments:**  
 One Memorial Drive, Suite 16,  
 St. Louis, MO 63102  
 P: (314) 421-4220  
 F: (314) 231-6120  
 E: rachael.pawlak@ewgateway.org



## GERRY STEGEMAN

Gerry started with JeffTran in 2014 as the Operations Supervisor after a 31-year career in manufacturing. In October 2022, he was promoted to the position of Transit Manager for JeffTran. He has served in many different roles in manufacturing and at JeffTran covering a wide range of projects including safety, management, quality control, ISO Certification and procurement. Gerry is a lifelong resident of central Missouri and a graduate of Lincoln University in Jefferson City.

**City of Jefferson Transit/JeffTran**  
 820 E. Miller  
 Jefferson City, MO 65101  
 Phone: (573)634-6477  
 Fax: (573)636-3632  
 Email: [Gstegeman@jeffersoncitymo.gov](mailto:Gstegeman@jeffersoncitymo.gov)



## ED THOMAS

Ed has served as Executive Director of Camden County Development Disability Resources (CCDDR) for the past 10 years. He has spent his career advocating for people with disabilities and is a member of several local and statewide committees, workgroups and task forces that support these efforts. He currently is a co-chair for the Missouri Transportation Task Force and sits on the Board of Directors for the Missouri Association of County Developmental Disabilities (MACDDS), where he held the president position in 2017. Thomas also previously served on the Board of Directors for Missouri Association of People Supporting Employment First (MO APSE), Local Area Needs Initiative (LANI), the Lake of the Ozarks Transportation Council (LOTC) and the Arc of Missouri, where he was president from 2014 to 2018.

**Camden County Developmental Disability Resources (CCDDR)**  
 PO Box 772  
 Camdenton, MO 65020  
 E: [director@ccddr.org](mailto:director@ccddr.org)



# MPTA BOARD MEMBERS



## DENNY WARD

Denny is the Executive Director for SMTS, Inc. He started working for the company in 2006 as Controller, was promoted to Assistant Executive Director in 2010 assumed the responsibilities of Executive Director on January 1, 2015. Ward brings more than 25 years of grant writing experience, a background in human resources, local government experience, and a lifetime of civil accomplishments. He was recognized in 2009 on the local and state level for his community leadership, receiving a prestigious 110% Award from Regional Radio KTJJ and the Democrat News Award for Outstanding Community Leader. He is a resident of Madison County, and believes in the potential our region has for development and freely volunteers his time on several boards, including the Missouri Public Transportation Association, Madison Medical Center, Missouri Association of Community Arts Agencies, Marquand Development Corporation, Mineral Area Council on the Arts, Mary F. Whitener Scholarship, Holmes Brothers Scholarship and served as Mayor of Marquand for fourteen years.

**SMTS, Inc.-Home Office:**  
 700 E. Highway 72, P.O. Box 679  
 Fredericktown, MO 63645-0679  
 P: (573) 783-5505  
 F: (573) 783-7011  
 E: [denny@ridesmts.org](mailto:denny@ridesmts.org)  
[www.ridesmts.org](http://www.ridesmts.org)



## GINNY SMITH

Ginny Smith was recently named the Executive Director of Cape Girardeau County Transit Authority. With over 15 years of transportation experience, she understands safety, compliance, and growth within the industry. Most recently, Ginny has worked as the Director of Operations for Southeast Missouri Transportation Service. Over her eight years with SMTS, she has implemented new policies and procedures, created a safety culture, and provided leadership over 21 service counties. She has also focused on growing ridership and seeking additional funding opportunities. Ginny has numerous skills that have contributed to her success in the transit industry. These skills include excellent written and oral communication, ride share and logistic management, and conflict resolution. Her leadership skills contribute to her success and the success of the employees who work alongside her. Ginny is a lifelong Missouri resident. She enjoys spending time with her husband and their two sons when she is not working. She enjoys traveling the world, volunteering for multiple non-profit organizations, and reading.

**Cape Girardeau County Transit Authority**  
 P: Direct Dial: (573)381-9706  
 P: CTA Main Line: (573) 335-5533 (x104)  
 F: (573) 334-4872  
 E: [ginny@ridesmts.org](mailto:ginny@ridesmts.org)



## FRANK WHITE, III

Frank White III is the CEO of the Kansas City Area Transportation Authority (KCATA). Before assuming this role, he was Vice President of Development with RideKC Development Corporation, a division of KCATA. White worked with business, civic and community leaders to develop regional Transit Oriented Development (TOD) projects, create jobs access, and initiate housing and public policy initiatives. The RideKC Development Corp. has delivered TOD projects utilizing Public Private-Partnerships worth over \$300 million across the region. He uses his love for speaking to discuss leadership in general, and the future of transportation.

White has a bachelor's degree in Psychology from the University of Kansas. He is very active in his community and serves on various nonprofit boards. He is an alumnus of the Eno Transit Senior Executive Program Class of 2019 and is a Fall 2019 Graduate of the Greater Kansas City Chamber of Commerce Centurions Leadership Program. He is an alumnus of the Missouri Chamber of Commerce Leadership Missouri Program Class of 2021.

**Kansas City Area Transportation Authority:**  
 1200 East 18th Street  
 Kansas City, MO 64108  
 E: [FWhite@kcata.org](mailto:FWhite@kcata.org)  
[www.kcata.org](http://www.kcata.org) or [www.ridekc.org](http://www.ridekc.org)



## MPTA STAFF MEMBERS



**KIMBERLY CELLA**  
**EXECUTIVE DIRECTOR**

Kimberly Cella is at the helm of the nationally recognized non-profit advocacy organization, Citizens for Modern Transit, whose mission is to establish and expand an integrated, affordable and convenient public transportation system throughout the St. Louis metropolitan area. In 2015, Cella was selected to serve as the new executive director of the Missouri Public Transit Association (MPTA). She and her team at Citizens for Modern Transit have partnered with Michael G. Winter Consultants to lead efforts on behalf of the statewide transit provider association to elevate the status of transit in Missouri, build new coalitions to expand the advocacy base, and promote and support MPTA members.

Cella has been working at Citizens for Modern Transit for more than 28 years, during which time she has successfully secured millions in federal and private funding for transit advocacy and education. She has been nationally recognized for her efforts by the Federal Transit Administration and the Environmental Protection Agency.

Missouri Public Transit Association:  
701 Market, Ste. 275, St. Louis, MO 63101  
P: (314) 231-7272  
E: kcella@mopublictransit.org



**MICHAEL G. WINTER**  
**LEGISLATIVE CONSULTANT**

Michael G. Winter is the founder of Michael G. Winter Consultants, LLC and a principal in the lobbying firm of Scherr Winter, LLC. Winter has over thirty-five (35) years of valuable experience in politics, public service and governmental consulting. A native of Jefferson City, he began his career in the areas of high technology, finance and international business development for the State of Missouri in the Department of Economic Development. Winter provides a full range of governmental and management consulting services to a broad range of clients. He has extensive experience in the development and analysis of legislative and regulatory policy. His daily presence in the Capitol has earned him a reputation of excellent service to his clients and honesty in dealing with Missouri's elected officials. Winter is a graduate of University of Missouri and Lincoln University with a Bachelor of Educational Studies and Master of Business Administration.

Michael G. Winter Consultants, LLC:  
P.O. Box 305 or 109A East High Street, Jefferson City, MO 65102  
P: (573) 634-5444  
F: (573) 634-7117



**TRAVIS WOOD**  
**SENIOR PROGRAM DIRECTOR**

Travis Wood serves as the Senior Program Director for the Missouri Public Transit Association. In his role he is responsible for enhancing community engagement, cultivating membership and programming opportunities, and working with the executive board to further the vision and goals of the Missouri Public Transit Association. Travis also focuses on identifying grant funding opportunities and furthering the organization's mission to ensure access to a safe, affordable and convenient public transportation system that helps drive economic growth and improves the quality of life in the bi-state area. Wood received a Master of Public Policy & Administration from the University of Missouri-St. Louis and a Master of Science in Environmental Science from Southern Illinois University Edwardsville.

Missouri Public Transit Association:  
701 Market, Ste. 275, St. Louis, MO 63101  
P: (314) 231.7272  
E: twood@mopublictransit.org



**KAREN TROXELL**  
**PROGRAM & MEMBERSHIP MANAGER**

Karen Troxell currently serves as the Program and Membership Manager for the Missouri Public Transit Association (MPTA). Karen brings two years of experience in public transit advocacy from her previous role as the Employee Transportation Coordinator at Gonzaga University. In her present role, she is responsible for monitoring MPTA's social media channels, updating the MPTA website, and supporting programmatic and membership activities. Troxell received a Bachelor of Arts in Comparative Cultures and Politics from Michigan State University.

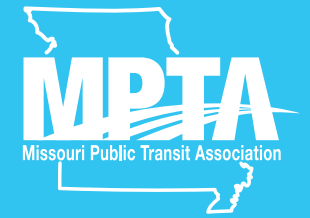
Missouri Public Transit Association:  
701 Market, Ste. 275, St. Louis, MO 63101  
P: (314) 231-7272  
E: ktroxell@mopublictransit.org



# 2024 Missouri Public Transit Conference & Expo

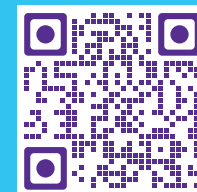
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Missouri Public Transit Association

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For more information on Missouri Public Transit Association  
Including Membership: [mopublictransit.org](http://mopublictransit.org)  
701 Market, Ste. 275, St. Louis, MO 63101  
314.231.7272